

efficiently – but then WorldCom again faces the difficulty of dealing with Verizon billing representatives threatening WorldCom for paying late.

172. Finally, both the wholesale bills and the Daily Usage Feed files (DUF) contain inaccuracies. WorldCom has observed some inaccuracies on its bills, and KPMG has observed numerous inaccuracies on the Massachusetts bills. With respect to wholesale bills, KPMG observed many missing, unknown, incorrect and untimely charges on bills. Observation 41 (Att. 4). The rates on the bills for records processed and local usage transmission were also incorrect. Observation 54 (Att. 4). KPMG was unable to verify UNE charges on the bills. Exception 11 (VZ-MA App. I, Tab 2). And Verizon was not providing originating access records. Exception 6 (VZ-MA App. I, Tab 2). With respect to Daily Usage Feeds, KPMG observed that it was not charged as expected for usage generated in the Winchester end office. Observation 65 (Att. 4). It also observed discrepancies between the quantity information in the usage section of wholesale bills for UNEs and the DUF records. Observation 67 (Att. 4).

173. KPMG observed a multitude of other billing problems as well. In the Final Report, KPMG notes that 4.6% of the calls expected to generate a daily usage feed did not. Final Report at 458 (BLG 5-4-1) (VZ-MA App. I, Tab 1). KPMG also found inaccuracies with respect to one-time charges and prorated charges that had not been corrected as of the time of issuance of the Final Report. Id. at 480 (BLG 6-4-8, 6-4-9). Prior to the Final Report, KPMG issued numerous observations related to billing, including Observation 34 (CSRs missing from resale bill), Observation 36 (KPMG receiving rated records for calls made from resale lines); Observation 57 (missing DUF records on bill), Observation 48 (bill incorrectly prorated);

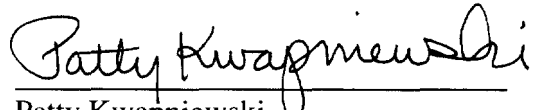
Observation 66 (missing rate elements on bill); Observation 72 (KPMG has received bills belonging to other CLECs); and Observation 33 (data records not in line with specifications); and Observation 37 (KPMG receiving access records with no CIC codes related to formatting of bills). (Att. 4.) A similarly high number of errors were reported during the KPMG test in Pennsylvania. Exceptions 12, 16, 18, 19, 20 and 23 in Pennsylvania all related to the accuracy of the daily usage feeds. The number of errors suggests an ongoing problem with billing accuracy even though these particular Observations were closed.

174. CLECs must have accurate and auditable bills. Inaccurate bills can significantly increase costs making it even harder to CLECs to make a profit through local competition, lead to upset customers, and are reason to deny 271 approval until fixed..

CONCLUSION

175. This concludes our joint declaration on behalf of WorldCom.

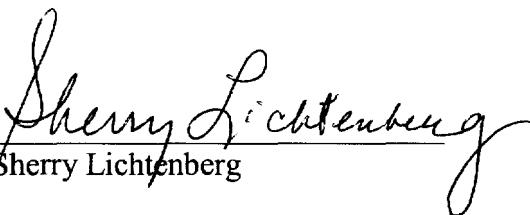
I declare under penalty of perjury under the laws of the Commonwealth of
Massachusetts and the United States of America that the foregoing Joint Declaration on
Behalf of WorldCom, Inc. is true and correct to the best of my knowledge and belief.


Patty Kwapniewski

Dated: October 12, 2000

I declare under penalty of perjury that the foregoing is true and correct.

Executed on October 12, 2000.


Sherry Lichtenberg

**JOINT DECLARATION OF
PATTY KWAPNIEWSKI AND
SHERRY LICHTENBERG**

ATTACHMENT 1

Status of MCI WorldCom Orders Placed with Verizon(VZ) PA

Report Date: 10/2/00
Data as of: 9/28/00

Date Sent	PONS Sent to VZPA (less rejects and withdrawls)	FOCs Not Received From VZPA	% FOCs Not Received From VZPA	BCNs Due From VZPA	BCNs Due, But Not Rec'd From VZPA	% BCNs Due, But Not Rec'd From VZPA
15-Aug	5	0	0.00%	5	2	40.0%
16-Aug	114	1	0.88%	112	9	8.0%
17-Aug	99	0	0.00%	99	22	22.2%
18-Aug	66	1	1.52%	63	9	14.3%
19-Aug	335	1	0.30%	333	32	9.6%
20-Aug	72	0	0.00%	69	9	13.0%
21-Aug	331	1	0.30%	329	53	16.1%
Sub-total	1022	4	0.39%	1010	136	13.5%
22-Aug	64	2	3.13%	62	12	19.4%
23-Aug	0	0	#DIV/0!	0	0	#DIV/0!
24-Aug	207	6	2.90%	200	26	13.0%
25-Aug	398	6	1.51%	387	97	25.1%
26-Aug	414	6	1.45%	405	55	13.6%
27-Aug	53	2	3.77%	50	6	12.0%
28-Aug	72	2	2.78%	69	16	23.2%
Sub-Total	1208	24	1.99%	1173	212	18.1%
29-Aug	371	8	2.16%	359	141	39.3%
30-Aug	581	16	2.75%	554	230	41.5%
31-Aug	195	8	4.10%	183	37	20.2%
Sub-Total	1147	32	2.79%	1096	408	37.2%
Period Total	3377	60	1.78%	3279	756	23.06%

**JOINT DECLARATION OF
PATTY KWAPNIEWSKI AND
SHERRY LICHTENBERG**

ATTACHMENT 2

Status of MCI WorldCom Orders Placed with Verizon(VZ) PA

Report Date: 10/6/00
Data as of: 10/5/00

Date Sent	POHS Sent to VZPA (less rejects and withdrawals)	FOCs Not Received From VZPA	% FOCs Not Received From VZPA	BCNs Due From VZPA	BCNs Due, But Not Rec'd From VZPA	% BCNs Due, But Not Rec'd From VZPA
1-Sep	266	1	0.38%	262	17	6.5%
2-Sep	596	0	0.00%	592	41	6.9%
3-Sep	15	0	0.00%	14	2	14.3%
4-Sep	34	0	0.00%	34	2	5.9%
5-Sep	423	0	0.00%	419	30	7.2%
6-Sep	752	0	0.00%	742	61	8.2%
7-Sep	453	0	0.00%	449	52	11.6%
Sub-total	2539	1	0.04%	2512	205	8.2%
8-Sep	330	0	0.00%	325	47	14.5%
9-Sep	422	0	0.00%	419	61	14.6%
10-Sep	28	0	0.00%	28	5	17.9%
11-Sep	417	2	0.48%	411	78	19.0%
12-Sep	412	1	0.24%	406	77	19.0%
13-Sep	303	0	0.00%	300	62	20.7%
14-Sep	824	2	0.24%	813	174	21.4%
Sub-Total	2736	5	0.18%	2702	504	18.7%
15-Sep	437	11	2.52%	410	120	29.3%
Sub-Total	437	11	2.52%	410	120	29.3%
Period Total	5712	17	0.30%	5624	829	14.74%

**JOINT DECLARATION OF
PATTY KWAPNIEWSKI AND
SHERRY LICHTENBERG**

ATTACHMENT 3

EXCEPTION REPORT #38

KPMG Consulting has received no responses for some Local Service Request transactions submitted to Verizon-Pennsylvania (Verizon-PA).

Issue

According to Bell Atlantic South Order Business Rules Version 2.6.1, a valid Local Service Request (LSR) should receive the following response forms, in order: one or more Local Service Confirmation (LSC), one Provisioning Completion Notice (PCN), and one Billing Completion Notice (BCN).

A number of the LSRs submitted to Verizon-PA have not received responses.

The following table lists Purchase Order Numbers (PONs) for which an LSR was sent to Verizon-PA but for which no responses were initially received. The table also indicates the Verizon-PA trouble ticket on which each PON is included. Those responses for LSRs submitted to Verizon-PA on 6/15/00 (No. 1 through 8) received responses after the opening of trouble tickets 28112 and 28113. Responses for LSRs submitted to Verizon-PA on 8/31/00 (No. 28 through 48) received responses after the opening of trouble ticket 56880. In both instances, these responses resulted from special processing by Verizon-PA and not through normal system operations.

NO	PON	VER	Transmit Date/Time	Trouble Ticket
1	001061RP1X000005	AA	6/15/00 10:41:58	28113
2	070991RP0X000008	AA	6/15/00 10:51:56	28113
3	076991RP1X000008	AA	6/15/00 11:00:18	28113
4	076991RP1X000011	AA	6/15/00 11:01:16	28113
5	076991RP1X000015	AA	6/15/00 11:06:59	28113
6	070981RP0X000005	AC	6/15/00 10:19:43	28112
7	086981RP0X000004	AB	6/15/00 14:39:15	28112
8	094011RP0X010002	AA	6/15/00 17:55:47	28112
9	002991RP1X000004	AA	6/27/00 12:26:36	30384
10	002991RP1X000005	AA	6/27/00 12:57:11	30384
11	002991RP1X010006	AB	6/27/00 12:28:21	30384
12	002991RP1X000007	AA	6/27/00 13:02:29	30384
13	002991RP1X000008	AA	6/27/00 13:08:28	30384
14	002991RP1X000009	AA	6/27/00 13:34:09	30384
15	002991RP1X000010	AA	6/27/00 13:40:14	30384
16	002991RP1X000011	AA	6/27/00 13:46:12	30384
17	011981RP0X000005	AA	6/27/00 12:17:28	30384
18	011991RP0X000003	AA	6/27/00 14:03:19	30384
19	011991RP0X000008	AA	6/27/00 14:19:56	30384
20	011991RP0X000010	AA	6/27/00 14:25:55	30384
21	011991RP0X000012	AA	6/27/00 14:27:04	30384
22	011991RP0X000013	AA	6/27/00 14:28:21	30384
23	011991RP0X000014	AA	6/27/00 14:29:40	30384

This exception report is for discussion purposes only and is subject to change without notice.

VERIZON RESPONSE TO PA PUC KPMG EXCEPTION

Exception #: 38

Component: KPMG Consulting has received no responses for some Local Service Request transactions submitted to Verizon-Pennsylvania (Verizon-PA).

Domain: POP

Date Uncovered by KPMG: 9/10/00

Date VERIZON Received: 9/14/00

Date VERIZON Responded: 9/28/00

KPMG Summary Statement and VERIZON Response: **If Verizon does not send order responses as required, CLECs will be unable to serve their customers in a timely and effective manner.**

KPMG reported trouble tickets for PONS from June 15, June 27, and August 31 that did not receive responses, which included trouble ticket numbers 28112, 28113, 30384, and 56880.

Tickets 28112 and 28113

KPMG identified that they did not receive responses for 8 PONS that were submitted on June 15. On June 15 Verizon experienced, a system outage in the Blue Hill data center between 11:34 A.M. and 12:34 P.M. Verizon has validated that the responses for these 8 PONS were created on June 15. Upon investigation Verizon identified that the FTP processes were unable to return the responses to KPMG due to the system outage. After completion of the investigation, the responses were resent.

Ticket 30384

KPMG identified 19 PONS sent on June 27 that did not receive a response. The transmission architecture that is used by KPMG requires that South LSOG2 transactions be processed through a UNIX box and FTP'd to the EDI Mainframe. The 19 PONS that were referenced by KPMG were received by the UNIX box at Verizon. The FTP process did not complete due to a communications error caused by a Mainframe outage. Verizon added functionality to recognize the communications error and retry the FTP process. Verizon has not experienced this condition since adding the communications functionality.

Ticket 56880

KPMG identified 21 PONS sent on August 31 that did not receive a response. The transmission architecture used by KPMG requires a batch file to be sent from the mainframe to a UNIX box, which then returns the transactions to KPMG. A process runs between the mainframe and the UNIX box to parse the batch file by sender. This process was not restarted after the deployment of a release. When KPMG reported the condition to the

WCCC, the process was recycled, and the transactions were released to KPMG. To prevent reoccurrence of this condition, Verizon implemented additional monitoring scripts that will recognize and recycle this process.

**CONTRACT FOR EVALUATION :
AND TESTING OF BELL ATLANTIC-PA : Docket No. M-00991228
OPERATIONS SUPPORT SYSTEMS :**

**JOINT DECLARATION OF
PATTY KWAPNIEWSKI AND
SHERRY LICHTENBERG**

ATTACHMENT 4

Massachusetts Bell Atlantic OSS Test Observations
Status Summary by Observation Number as of 08/25/00

ID	Brief Description	Status	Status Reason	Notes	Additional Documents
1	KPMG initial review of maintenance and repair metrics reports found several discrepancies among reported information.	Closed	Discussion Completed	<p>10/02/99: Issued</p> <p>11/08/99: BA stated that the 61.27% represents the percentage of the top 100 retail customers that were out of service less than 24 hours and is correctly reported. Also, BA states that transcription errors should be eliminated by the implementation of the "mechanized data tool" that is to be utilized to create the October metrics reports and all reports going forward. KPMG stated that it will review BA's response to the Observation and will communicate results of this analysis on the 11/12/99 call.</p> <p>11/12/99: BA's response was that 1) the error was due to manual transcription and BA will no longer have manual transcription beginning with October reports, and 2) the retail 100 metric for M&R out of service is calculated differently than the regular retail metric for M&R out of service. According to the Consolidated Arbitration report by BA that is valid. The "top 100 retail customers" issue is closed. The observation status will remain deferred until BA can confirm that the new transcription process is in place (with the October reports).</p> <p>12/10/99: KPMG indicated that the October reports have been received by BA and are currently under review. KPMG anticipates being prepared for discussion about this observation on the 12/30/99 call.</p> <p>01/07/00: KPMG revised the statement from 12/10/99. The October M&R reports have not been received yet. The status this Observation remains deferred until the reports have been reviewed.</p> <p>01/14/00: KPMG has received the October M&R reports and will be giving an update on the status of this Observation on 01/21/00.</p> <p>01/21/00: KPMG has reviewed the October M&R reports and was able to confirm that the new transcription process is in place. Therefore, this Observation can be closed.</p>	MA Observation report 1.doc
2	The mapping for PIC and LPIC is confusing and appears to be incorrect.	Closed	Discussion completed	<p>11/23/99: Issued</p> <p>12/03/99: Issue 2.1 BA agreed that the mapping is incorrect. It should state</p>	MA Observation report 2.doc

Massachusetts Bell Atlantic OSS Test Observations
Status Summary by Observation Number as of 08/25/00

ID	Brief Description	Status	Status Reason	Notes	Additional Documents
				<p>"N1*P9**41*PIC". BA expects documentation changes only, unless CLEC software changes are required. BA will send out a change report process email by 12/17 COB.</p> <p>Issue 2.2 BA agreed to the issue. The EDI sample is correct. BA will change the qualifying data element to reflect this (e.g. "N101=83"). BA expects that only documentation changes will be necessary, unless CLEC software changes are required. BA will send out a change report process email by 12/17/99.</p> <p>12/17/99:</p> <p>Issue 2.1 BA Flash CR# 1153 was sent on 12/16/99 giving an update on the issue. This Observation is closed.</p> <p>Issue 2.2 BA Flash CR# 1153 was sent on 12/16/99 giving an update on the issue. The notification was partly incorrect. It is actually in the P01 loop and the PID03 value is "TI" instead of "T1". This Observation is going to be closed when BA sends the corrected version of the Flash announcement.</p> <p>01/07/00:</p> <p>Issue 2.2 BA sent the corrected version of the Flash announcement on 12/20/99. Therefore, this Observation can be closed.</p>	
3	KPMG observed misleading and missing references (3.1), misplaced documentation (3.2) and unclear commands (3.3) in the BA North Order Business Rules v 1.7.	Closed	Discussion completed	<p>11/23/99: Issued</p> <p>12/03/99:</p> <p>Issue 3.1 (A) BA agreed that the reference is misleading. BA will change the reference to make it clearer. BA will send out CLEC change notification by 12/10/99.</p> <p>(B) BA agrees that clarification is needed. BA will insert cross-references, and BA will send out a clarification statement by 12/17/99.</p> <p>Issue 3.2 BA agreed to the mistake. BA is going to take out the misplaced page and issue a CLEC change notification by 12/10/99.</p> <p>Issue 3.3 BA agreed that the interdependency of SVGTyp and CFA in the North Order Business Rules v 1.7 makes it confusing to write an order. BA explained that the interdependency of the two fields is required for order</p>	MA Observation report 3.doc

Massachusetts Bell Atlantic OSS Test Observations
Status Summary by Observation Number as of 08/25/00

ID	Brief Description	Status	Status Reason	Notes	Additional Documents
				<p>writing. The SVG Typ field is required when the CFA field is populated and the LNA field equals "V." The CFA field is required when the LNA field is "C" or "V" and the SVG Typ field is "M." The SVG Typ field may not be populated unless the CFA field is populated. Similarly, the CFA field may not be populated unless the SVG Typ field is populated (specifically with "M"). KPMG will review the issue and look for alternative wording for this business rule by 12/7/99.</p> <p>12/7/99: Issue 3.3 After reviewing the complex nature of this issue, KPMG believes that the rules could not be written any clearer. Therefore, no changes to the business rules are needed. Issue 3.3 is closed.</p> <p>12/10/99: Flash CR# 1135 on changes with regard to Issues 3.1 (A) and 3.2 was sent 12/9/99. These issues are closed. The review of Issue 3.1 (B) is pending. A Flash is going to be sent by 12/17/99.</p> <p>01/07/00: Issue 3.1 (B) BA sent the corrected version of a Flash CR# 1174 on 12/21/99. Therefore, this Observation can be closed.</p>	
4	KPMG observed a discrepancy between the North Order EDI Guide v 1.7 and the North Order Business Rules v 1.7 specifications.	Closed	Discussion completed	<p>11/23/99: Issued</p> <p>12/03/99: BA agreed to the issue. The North Order EDI Guide v 1.7 mapping for an N1 loop is correct. BA will update the North Order Business rules v 1.7 specifications accordingly. BA expects a documentation only change and will send out a CLEC change notification by 12/10/99.</p> <p>12/10/99: Flash CR# 1135 announcement was sent on 12/9/99 giving an update on the North Order Business rules v 1.7 specifications. This Observation is closed.</p>	MA Observation report 4.doc
5	KPMG observed inconsistencies between EDI specifications and EDI examples in the North Order EDI Guide v 1.7.	Closed	Discussion completed	<p>11/23/99: Issued</p> <p>12/03/99: Issue 5.1 BA agreed. The ORI tag in the EDI specifications for the TCMULT field on page 184 is missing. The North Order EDI Guide v 1.7 should state "N9*H5*ORI*TCMULT"</p>	MA Observation report 5.doc

Massachusetts Bell Atlantic OSS Test Observations
Status Summary by Observation Number as of 08/25/00

ID	Brief Description	Status	Status Reason	Notes	Additional Documents
				<p>for the TCMULT data field in the detailed explanation like in the example on page 192. BA expects a documentation only change and will send out a CLEC change notification by 12/17/99.</p> <p>Issue 5.2 BA agreed. The example for the OA data field mapping specification on page 184 in the North Order EDI Guide v 1.7 is wrong. The example should state instead "N9*H5*OROA". BA expects a documentation only change and will send out a CLEC change notification by 12/17/99.</p> <p>12/17/99: Flash CR# 1154 was sent on 12/16/99 giving an update on both issues to ensure consistency throughout the North Order EDI Guide v 1.7. This Observation is closed.</p>	
6	A system software error in Bell Atlantic's DCF server is preventing the correct routing and processing of Level 5 (flow through) orders.	Closed	Discussion Completed	<p>12/14/99: Issued</p> <p>12/17/99: BA has addressed this issue satisfactorily on 12/5/00 by correcting the software error. KPMG has successfully retested this Issue. The Observation is closed.</p>	MA Observation report 6.doc
7	Flow through documentation is not publicly or readily available to CLECs.	Closed	Discussion Completed	<p>12/14/99: Issued</p> <p>12/17/99:</p> <p>Issue 7.1 BA agreed. BA is going to change all North Notes and Conditions on Web and will create and post by 02/21/00.</p> <p>Issue 7.2 BA agreed. BA will send an update by 12/31/99.</p> <p>01/07/00:</p> <p>Issue 7.2 BA revised its announcement from 12/17/99 and will send an update by 01/14/99.</p> <p>01/28/00:</p> <p>Issue 7.2 BA has updated the BA North Generic Ordering Flow-Through Scenario Document on BA's TISOC web-site. It appears to be current and comprehensive. Issue 7.2 can be closed.</p> <p>02/18/00:</p> <p>Issue 7.1 BA revised its announcement from 12/17/99 and will give a new completion date for the change on 02/25/00.</p> <p>02/25/00:</p> <p>Issue 7.1 BA has not announced a new completion date for the</p>	MA Observation report 7.doc

Massachusetts Bell Atlantic OSS Test Observations
Status Summary by Observation Number as of 08/25/00

ID	Brief Description	Status	Status Reason	Notes	Additional Documents
				<p>change yet. This Issue remains deferred.</p> <p>03/10/00: Issue 7.1 BA stated that the North Notes and Conditions on the web-site will be posted by 03/17/00. This Issue remains deferred until KPMG has been able to verify the changes in the North Notes and Conditions on the web-site.</p> <p>03/24/00: Issue 7.1 BA stated that the documentation changes have partially been implemented on the web-site. This Issue remains deferred until KPMG has been able to verify all changes in the North Notes and Conditions on the web-site.</p> <p>04/24/00: Issue 7.1 KPMG has verified that all documentation changes have been implemented on the web-site. This Issue can be closed.</p>	
8	KPMG observed missing and unclear commands in the BA North Order Business Rules v 1. 7	Closed	Discussion completed	<p>12/14/99: Issued</p> <p>12/17/99: Issue 8.1 BA agreed. The CFA field will be changed to "optional". A CLEC notification will be sent by 12/31/99.</p> <p>Issue 8.2 BA stated that "E" and "J" should not be grayed out. BA is going to clarify the command and send out a CLEC notification by 12/31/99.</p> <p>01/07/00: Issue 8.1 BA revised its announcement from 12/17/99 and will send out a CLEC notification by 01/14/99.</p> <p>Issue 8.2 BA revised its announcement from 12/17/99 and will send out a CLEC notification by 01/14/99.</p> <p>01/14/00: Issue 8.1 BA explained that the investigation on this Observation could not be concluded yet and announced to send out a CLEC notification by 01/21/99.</p> <p>Issue 8.2 BA explained that the investigation on this Observation could not be concluded yet and announced to send out a CLEC notification by 01/21/99.</p> <p>01/21/00: Flash CR# 1223 was sent on 01/19/00 giving a satisfactory solution for both issues. This Observation can be closed.</p>	MA Observation report 8.doc

Massachusetts Bell Atlantic OSS Test Observations
Status Summary by Observation Number as of 08/25/00

ID	Brief Description	Status	Status Reason	Notes	Additional Documents
9	KPMG observed a discrepancy between the BA North Order EDI Guide v 1.7 and the BA North Order Business Rules v 1.7	Closed	Discussion Complete	<p>12/14/99: Issued</p> <p>12/17/99: BA agreed. For Web GUI, the following work around exists: "Platform as is" must be submitted as "platform as specified" to BA. In addition, BA will issue a change request to correct this issue. This will take 2-6 months.</p> <p>01/21/00: BA offered a work-around as an interim solution for the problem in Flash CR#1222 sent 01/20/00. The status of the Observation remains deferred until the correction on the issue could be confirmed.</p> <p>05/12/00: BA announced that there is no schedule for the code changes yet. The status of this Observation remains deferred.</p> <p>06/02/00: Related Observation #82 has been issued.</p> <p>06/30/00: KPMG has been able to verify the BA work-around. This Observation is closed.</p>	MA Observation report 9.doc
10	KPMG observed a discrepancy between RETAS on-line help and the RETAS Student User Guide for CLECs	Closed	Discussion Complete	<p>01/04/00: Issued</p> <p>01/07/00: BA agreed. BA will place a change request on the matter and expects to deliver a change notification within the next 4 to 6 weeks.</p> <p>03/07/00: The status of the Observation remains deferred until the scheduled release and verification of CR#1197.</p> <p>03/28/00: BA stated that correction for this Observation will be included in the April release of the RETAS Student User Guide for CLECs. The status of this Observation remains deferred until KPMG has been able to validate that the discrepancy between RETAS on-line help and the RETAS Student User Guide no longer exists.</p> <p>04/28/00: Issue 10.1 The status of this Issue remains deferred. KPMG reviewed the updates to the RETAS online Help. Previously the Online Help for the Circuit ID field incorrectly referenced Appendix E of the RETAS Student User Guide for CLECs to obtain valid circuit ID formats. KPMG observed that the help provided for the circuit ID field now correctly references the appendix E in the Trouble Administration Business Rules (version 2.5) for</p>	MA Observation report 10.doc

Massachusetts Bell Atlantic OSS Test Observations
Status Summary by Observation Number as of 08/25/00

ID	Brief Description	Status	Status Reason	Notes	Additional Documents
				<p>most RETAS masks. However, the help provided for the circuit ID field for the "Extended Trouble History Request Message Set" mask still incorrectly references Appendix E in the Training Guide. The status of this Issue remains deferred.</p> <p>Issue 10.2 KPMG reviewed the updates to the RETAS online Help and observed that the "Test Result Codes" field in the Create Trouble Ticket Menu is incorrectly referenced in Appendix G in the Trouble Administration Business Rules (version 2.5) for valid values. The status of this Issue remains deferred.</p> <p>05/12/00: BA announced that corrections on both Issue 10.1 and 10.2 are going to be included in the June release of the RETAS Student User Guide for CLECs. The status of this Observation remains deferred until KPMG has been able to verify those changes.</p> <p>06/30/00: On further retest KPMG was able to validate the changes made by BA to KPMG's comments dated 4/28/00. This Observation can be closed.</p>	
11	KPMG observed an inconsistency between the BA North Order Business Rules v 1.7.1 and operating procedures	Closed	Discussion completed	<p>01/04/00: Issued</p> <p>01/07/00: BA agreed. The Observation refers to the field with the name "Access Information" and appears to be a discrepancy of TISOC and Business Rules. BA will discuss this issue with TISOC and analyze and investigate any changes. No date for a change notification has been announced.</p> <p>01/21/00: BA stated that the "LCTELNUM" field will be changed to a "conditional" field in the Notes and Conditions. BA announced that Flash CR# 1242 is going to be sent with an update by 01/28/00.</p> <p>01/28/00: BA announced that updates have been made to the BA North Order Business Rules v 1.7.1 to ensure consistency with current BA business processes. These updates also apply to the North Order Business Rules v 1.8.1 released for February. To address the defect, the usage for the "LCTELNUM" field will be changed from "optional" to "conditional." Also, there will be an appendix the Notes</p>	MA Observation report 11.doc